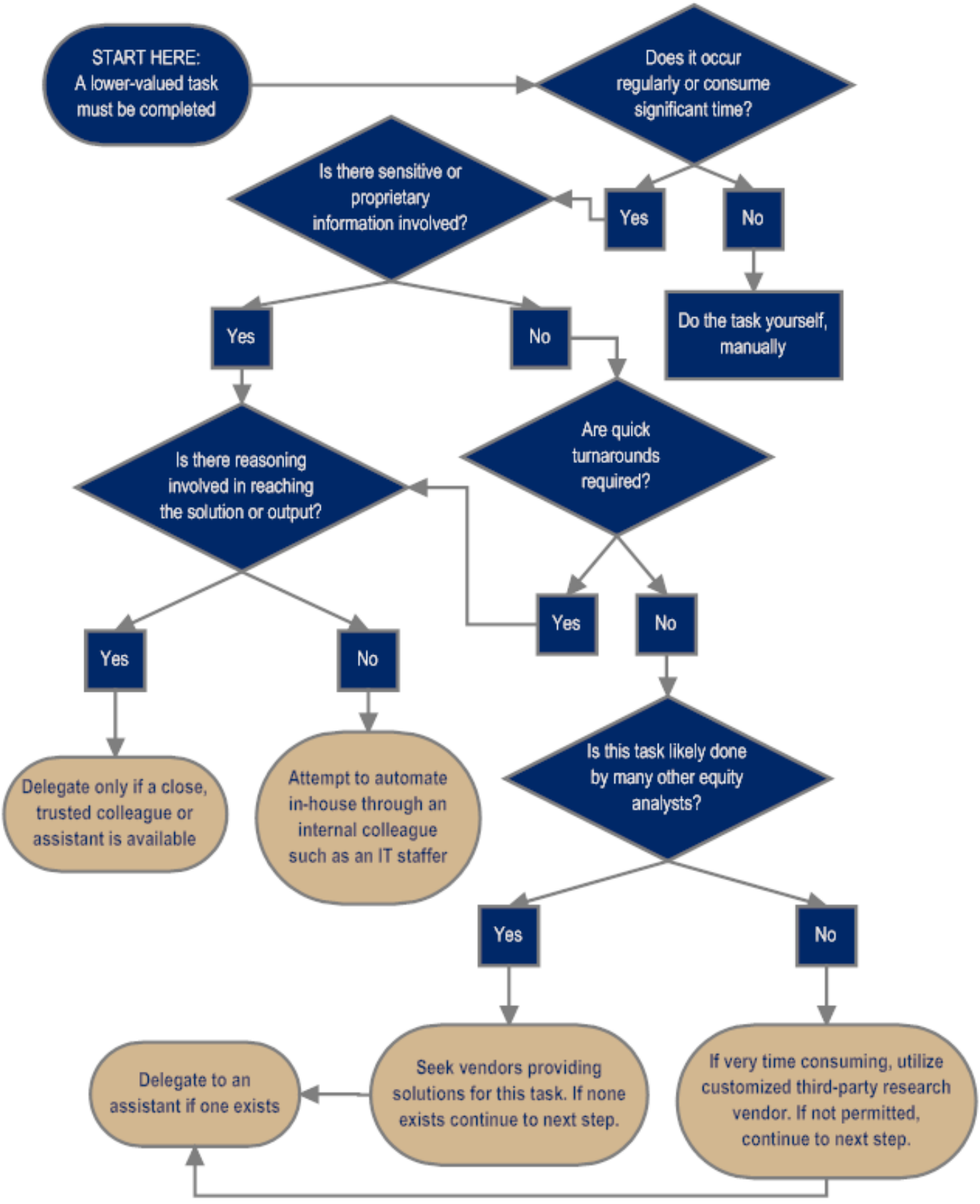
Quick Reference Card (QRC)

Assessing When to Automate, Delegate, or Outsource



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